



Northamptonshire Police, Fire & Crime Panel

1st December 2022

Office of the Northamptonshire Police Fire & Crime Commissioner

POLICE, FIRE AND CRIME PLAN UPDATE

1. Introduction

- 1.1 This report updates the Panel on the work of the Northamptonshire Police, Fire and Crime Commission and the progress being made in relation to the delivery of the Police, Fire and Crime Plan for Northamptonshire which is set out in detail in appendix 1.

2. Delivering the Police, Fire and Crime Plan

2.1 “Prevention That Keeps the County Safe”

2.2 Night time safety operation continues into new year

A Northamptonshire Police operation targeting men who prey on vulnerable women on a night out in Northampton and Kettering will continue into next year. I have made the decision to fund Operation Kayak, where uniformed police officers patrol hotspot areas on Friday and Saturday nights to help reduce crime and keep the public safe. The focus of the operation is particularly on targeting people who are being sexually aggressive, intimidating or whose behaviour causes concern. Any vehicles seen loitering in or driving around Northampton and Kettering town centres are stopped to see if their reason for being in the area is valid.

Since the start of the operation earlier this year, officers have made 100 arrests, which includes 25 arrests for sexual offences – including rape and sexual assault – as well as dealing with numerous people seen acting suspiciously and more than 435 vulnerable people have been identified and kept safe by the Op Kayak policing team. While working on Op Kayak, police officers have also attended 162 unrelated incidents, and made arrests for other offences including drink driving, other driving offences, assaults, and drug possession.

We need to make sure our town centres are safe and comfortable places not just for women, but everyone to visit at night. I have already funded the SNOvan, which is a safe place that the volunteer Northampton Guardians and use as a base to support people who need help. This operation focusses on the perpetrators, and it has proved to be very effective. I am pleased to be able to ensure it continues.

2.3 Delivering Safer Streets

Our success in both winning funding from the Safer Streets Fund and working with partners to deliver real improvements across our county is being recognised nationally. Last month, the OPFCC Crime Reduction Team were invited to the National Problem Solving Conference to share the work we have delivered in Northamptonshire in relation to Safer Streets Fund and the work we have delivered to tackle crime and lift community spirits. The feedback we got from colleagues from across the country was very positive and I was proud that we were able to share our experiences and best practice and that our work is being

acclaimed nationally. My team have since been asked to deliver this presentation direct to the Home Office Safer Streets Delivery Team.

We are currently implementing two of the four VAWG successful bids in the Northampton and Kettering night-time economies and on the Queensway Estate in Wellingborough. In addition to this, we are about to launch the new Flare app, and ID scan equipment at up to 30 pubs open past 1am Countywide. This is part of a wider plan to improve women's safety. Collectively we have achieved £1.2m for women's safety improvements alone. This includes Help Points, cameras on the Racecourse, SNO van and many other interventions which I outlined in my previous report.

2.4 Patrols tackle poor driving

I know that communities want more to be done around road safety and through the Road Safety Grant Scheme, the youth education programmes, police interventions, and via my support for the Northamptonshire Safer Roads Alliance we are focused on improving safety for all road users. Northamptonshire Police have carried out patrols to target irresponsible and illegal driving. Twenty-nine vehicles were stopped over two days last month and 28 offences detected including speeding, not wearing seat belts, using a mobile phone, carrying insecure or dangerous loads and even driving whilst disqualified. All drivers have received

Every person who dies or is injured on our roads is one too many and we must never forget that behind each statistic is a grieving family or someone coming to terms with a life changing injury. As a partnership we are working hard to improve road safety and reduce the number of people killed or seriously injured on our roads. The introduction of a new road policing team in January will mean there will be more officers patrolling the county's road networks and challenging the behaviour of those who think they are above the law.

2.5 New video is the centrepiece of road safety education push for teenagers

We continue to work hard with Northamptonshire Safer Roads Alliance (NSRA), which is a partnership between Northamptonshire Police and Fire and Rescue Service, Northamptonshire Highways and the OPFCC to deliver innovative programmes to improve road safety within the county. This is particularly urgent given the recent increase in the number of fatalities and serious injuries seen on Northamptonshire's roads over the last few months.

One of our recent campaigns focuses on educating young people and features a road safety education film called My Pink Trainers, which will be delivered in schools to Year 12 students. The short, hard-hitting film has been developed in consultation with young people and involves a real incident where a young person lost their life following a road traffic collision. The video sends a stark message to young drivers and passengers that an error of judgment or carelessness can have devastating consequences. On the video, the three survivors of the collision speak candidly about the incident, the aftermath and the emotional and physical impact it has had on their lives. Students will then participate in discussions around distractions whilst driving, consequences and strategies to deal with reckless or inconsiderate driving. The video forms the centrepiece of a much wider educational and prevention delivery, that also includes the provision of appropriate pastoral care for young people at the point of delivery.

We need to educate young people in the way that works the best for them and start relevant conversations that reach beyond the students, to parents and wider communities as well. Young people are more likely to be injured on our roads than involved in any type of crime, and I want to tackle that. If we can reach every school in the county and save even one life through this engagement, then we are making progress.

I have also provided funding to the NSRA for a second video relating to speeding, which takes an interesting different approach to speeding. This video, rather than focus directly on excess speed concentrates on additional stopping distances required by drivers if they are travelling above the authorised speed limit.

2.6 Preventing Doorstep Crime

Training which is being delivered to health and social care professionals to help them recognise and tackle doorstep crime is being extended for a further 12 months and will reach other community groups and charities thanks to funding from my office. Operation REPEAT was designed to reinforce important information to protect vulnerable people against scams using the health and social care sector staff who visit regularly. Doorstep crime can affect anyone, but elderly and vulnerable people are most at risk of being targeted by rogue traders, unscrupulous salespeople, distraction burglars and bogus callers and Op REPEAT provides an effective means to reach these people.

After a successful first year in Northamptonshire, Operation REPEAT, which stands for ‘Reinforcing Elderly Persons Education at all Times’ has already been delivered to around 200 trusted health and social care workers, increasing their knowledge on types and signs of scams to help prevent people in their care from becoming victims of doorstep crime. Northamptonshire Carers, who employ over 120 staff, and support over 22,000 individuals across the county, have put many of their staff through the Operation REPEAT training and plan to incorporate it into their staff induction program in 2023.

Offences have been reported and criminal activity prevented as a result of Operation REPEAT as attendees are more aware of scams, fraud and doorstep crime and can quickly and confidently intervene and notify the appropriate policing teams. One Northamptonshire Carers Support Worker commented that without attending the training they may not have recognised certain actions as the crimes they were and were grateful for the knowledge the course had provided.

I am fully supportive of Operation REPEAT in delivering this fraud prevention programme to a targeted audience. We see the devastating effects that doorstep crime can have on its victims, not only through financial loss, but emotional trauma and a long-lasting sense of fear. I am investing in partnerships and resources that disrupt and prevent crime and exploitation and help to keep the most vulnerable people in our county safe. I hope that through this programme we can reach out to even more people particularly at a time when people simply cannot afford to be ripped off. More information about Operation REPEAT can be found on their website at <https://www.oprepeat.co.uk/> and information about Northamptonshire Carers can be found at <https://www.northamptonshire-carers.org/>

So successful was the first round of delivery of this training that CADENT gas, a utility provider asked to co-sponsor additional training, meaning that we can now continue to deliver this training, in this format for an additional 2 years.

2.7 “Effective & Efficient Response”

2.8 Investment in new ANPR cameras gives good return

Investment from fines paid by speeding motorists has funded additional ANPR cameras to more than doubled the size of the network in Northamptonshire. This extension has already made a significant contribution to tackling crime in the county. As Panel members know, ANPR technology – automatic number plate recognition – is used to deter, disrupt, and detect criminal activity across the country.

I invested in 161 new ANPR cameras at 150 new camera sites, with the specific aim of protecting the county border, increasing the coverage in rural areas, and better covering the major towns. More specialist staff were also employed as the ANPR Intelligence Team, to analyse the additional information being gathered by the new cameras. As a result, in the first three months of 2022, the cameras were activated by vehicles of interest almost 268,000 times – and around half of these activations were down to the new cameras. And their role in tackling major crime and keeping the county safe is significant.

- The enhanced ANPR network has played a key role in the seizure of illegal drugs with an estimated street value of £78 million
- 439 cloned vehicles have been identified

- 100 vehicles were seized in an operation that also resulted in 19 arrests for offences such as robbery and burglary
- And 242 further arrests have been directly attributable to the work of the ANPR intelligence team and their work in identifying suspect vehicles

Northamptonshire has always been a leader in ANPR technology and I knew that this investment would be put to good use. What makes it ever better is that the investment has been funded entirely through the fines paid by speeding drivers, putting that money back to good use to make our roads – and our whole county – safer.

2.9 “Protect & Support Those Who Are Vulnerable”

2.10 Domestic Abuse Project Highlights

In September & October 2022 the DA practitioners worked with 228 families that were referred to the team via PPN’s. On average the team receive 25 families per week to contact as a result of a police call out for Domestic Abuse at standard level of risk.

The top four issues supported by the DA practitioners are:

- Family Issues
- Housing
- Child Custody Issues
- Finances

Northampton continues to be where most issues are reported followed by Kettering/Corby, Wellingborough/East Northants the Daventry/South Northants.

2.11 Early Intervention & ACE Team Highlights

In September and October 2022, the Early Intervention practitioners were allocated 58 families to engage with. These were in addition to already on-going cases received in the preceding weeks and months. Most of these referrals were made by schools, closely followed by health professionals.

The top 4 presenting issues supported by the Early Intervention practitioners are:

- Behaviour
- Parenting
- Mental Health and Emotional Wellbeing
- Housing/Finance Issues

Most referrals came from the Northampton area (28 cases) followed by Wellingborough/East Northants (17), Kettering/Corby (9) and Daventry/South Northants (4).

2.12 Feedback

In September & October 2022 the Service has received feedback from 17 families who we have supported. All of these families rated the support from the practitioners 9 or 10 on a scale of 1-10.

Family Feedback comments:

“Jodie has turned my life around. She goes above and beyond to support my family and I felt that she genuinely cared about our wellbeing. Nothing was too much to ask and she has ensured that all of the right support is in place moving forward.”

“Amazing support, so thankful these resources are available, for most this is a lifeline, a massive thank you to Lauren and The Ace Team.”

In September & October 2022 the service has received feedback from 13 Partnership Agencies all of which rated us 'Excellent.'

Partnership feedback comments:

"Lucy and her colleague delivered the training very professionally and we now feel better informed about what is available to support children."

"We have had several of your teamwork with our families and they are always great to work with. Michelle has been a great support for the family she is working with this time. She has great communication skills and really listens to what is being said. I have found her to be empathetic but also unafraid to talk about the more difficult things that may be happening for a family. The interventions your team offer is really valued by our school."

"Gaynor going into a family enabled us to the initial referral was behaviour triggered from mums MH and the younger brother. That was invaluable in the process, we would have known that information without Gaynor going into the home."

2.13 Workshops

In September & October 2022 the team has delivered 7 virtual workshops to 30 parents across Northamptonshire with positive feedback and increased learning on subjects including:

- Parental Conflict
- Health and unhealthy relationships
- Positive Parenting
- Managing challenging behaviours

2.14 Training and Awareness Raising of the Service

Free training regarding 'Adverse Childhood Experiences' and awareness raising sessions regarding the Early Intervention Ace and DA Team have been offered to every school in the county. As well as a range of health services and professionals.

In September and October 2022, the senior team delivered training to 3 schools and have sessions booked in over the coming months for another 6. We have already delivered training in over 20 schools and to a large number of health professionals.

2.15 Youth Team Summer Programme Delivery

In my previous update report to the Panel, I set out my priority that as a county, we need to do as much as we can to protect young people in Northamptonshire, which is why I have significantly invested in this area. The Youth Service in my department works with children and young people to help and prevent them from becoming involved in or becoming victims of crime

A host of summer activities were held to build relationships between local police officers and young children who are at risk of exploitation – as well as delivering key life and safety messages to them. The outcome of the work led to the team engaging with nearly 240 vulnerable young people and supporting them wherever possible.

The team also provided support in a number of more directed manner which included the following:

One to one

- During Q2 22/23, the youth team received 25 referrals to work with on a one to one basis.

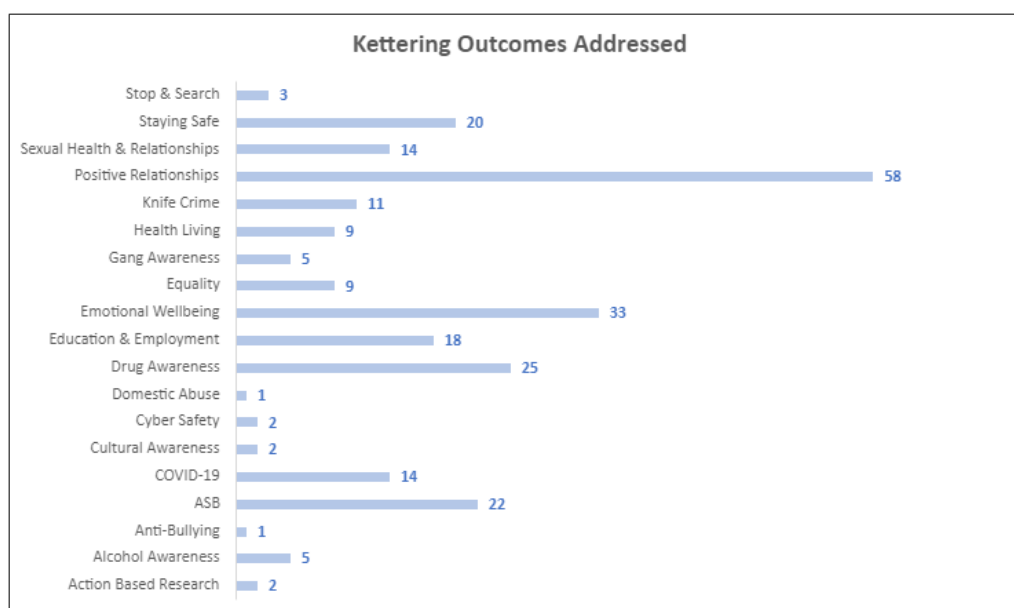
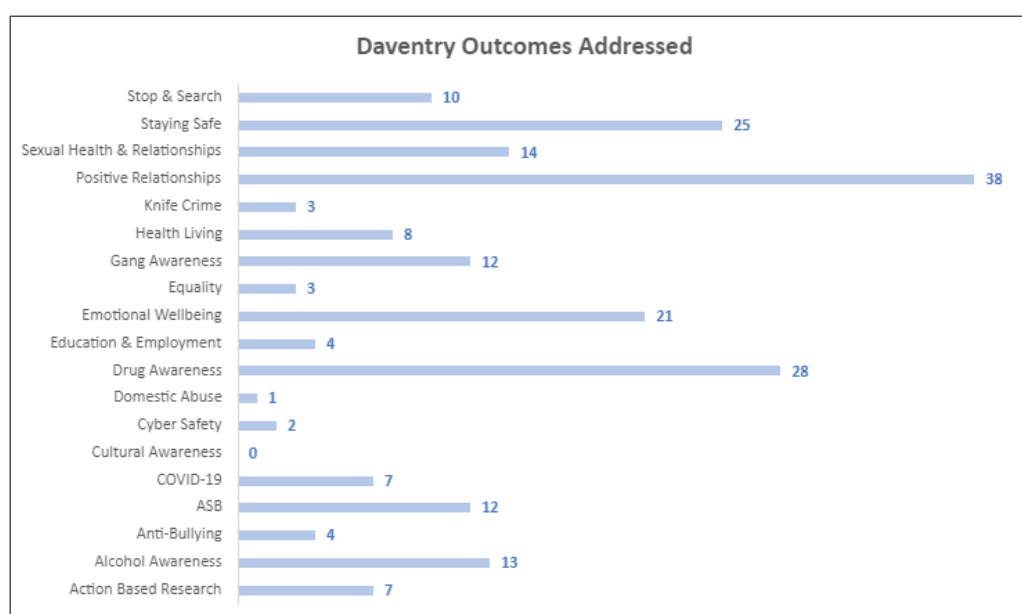
- 36% of these referrals are from Wellingborough, followed by Northampton (24%), Daventry (16%) and Kettering (16%)
- 80% (20) of the Q2 22/23 referrals were referred from schools.
- No NEET or At Risk of Being NEET referrals during the quarter.

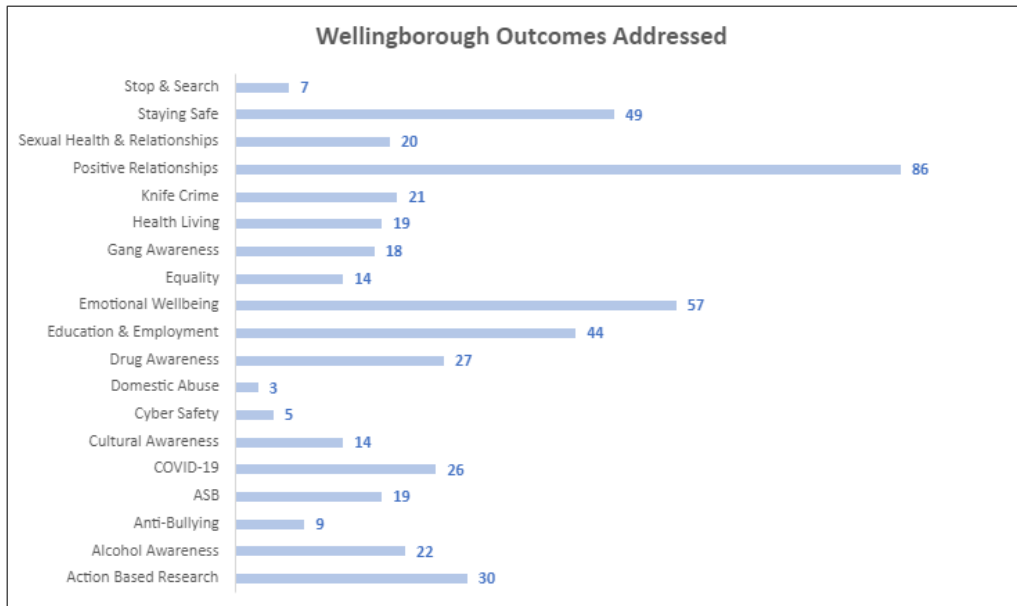
Group Work

- During Q2 22/23, the youth received 38 referrals for individuals to work within a 'group work' setting.
- 50% (19) of these referrals were school referrals from Daventry and the remaining 50% were referrals from schools within Corby.
- No NEET or At Risk of Being NEET referrals during the quarter.

Detached Work

- 3 new detached projects created by the team during Q2 22/23 and were located in Northampton (2) and Daventry.
- These projects reached out to 268 participants from young people and included the delivery of 33 sessions being delivered





2.16 Youth Football Tournament - Children and teenagers from two Northamptonshire estates took part in a football tournament which also helped educate them on the dangers of knife crime and joining gangs. The tournament was organised as part of a Week of Action by Northamptonshire Police targeting serious violence – and saw 75 young people from Blackthorn in Northampton and Hemmingwell in Wellingborough come together for a friendly tournament at Northampton Academy. Serious violence is one of my key priorities and the Blackthorn and Hemmingwell estates were selected for the scheme as they have higher levels of gang related activities than many other areas in Northamptonshire.

I attended this event and was able to observe the engagement with young people – who were all aged between eight and 18 – and a number of services during downtime between matches. These included local PCSOs, the OPFCC Youth Commission and its Adverse Childhood Experience (ACE) officers, the Community Initiative to Reduce Violence (CIRV) team, the Youth Offending Service and its Prevention and Diversion Scheme, early intervention service Aquarius and community group Off The Streets. Young people were educated about the risks of carrying knives, while parents were also given advice on spotting the signs of gang involvement and ensuring they can leave such activity behind safely.

Both the West Northamptonshire and North Northamptonshire unitary authorities helped contribute financially towards hosting the event alongside the OPFCC and Northamptonshire Police. And the Premier League Kicks scheme – a project partnership with Northampton Town FC Community Trust – helped to supply staff to run the tournament smoothly alongside volunteers from Northamptonshire Police Football Club. It was a pleasure to head along to the football tournament and see a number of organisations working together jointly to educate young people about the tragic consequences that can occur from knife crime and gang involvement. As the Commissioner I will continue to ensure we work with partners to protect young people with early intervention, and it was great to see the positive effect this event had on those who attended as well as their parents.

2.17 “Effective Justice”

2.18 Nationally, the criminal justice system continues to feel the knock on effects of the COVID pandemic, and more recently, the impact of the Bar Association industrial action. As chair of the Local Criminal Board (LCJB), I have used my influence to make sure that all agencies remain focused on delivering effective and timely justice for victims.

2.19 Since January 2022, 774 adult conditional cautions, which seek to divert low level offenders away from the criminal justice system, have been issued in Northamptonshire with 10 different cautions being available to officers. During the year the Force has been readying itself for new legislation which will

further increase the range of rehabilitative cautions available. The appropriateness of these cautions is monitored by a Scrutiny Panel chaired by a senior magistrate.

2.20 Following Home Office and Ministry of Justice “refresh” in the Autumn of 2021, the local Integrated Offender Management (IOM) scheme was established as a partnership between the Force and the Probation Service. The scheme supervises some of the most persistent and prolific offenders in the county, with the focus being on neighbourhood crime (such as burglary and robbery). Since January 2022 the scheme has worked with 156 offenders, with 107 currently being managed. An evaluation of the effectiveness of the scheme is currently being undertaken.

2.21 “Modern Services That Are Fit for Purpose”

2.22 Review of the Estate Strategy

A review is to be carried out on all the buildings in the joint Northamptonshire Police and Northamptonshire Fire and Rescue estate to ensure that they are affordable, meet organisational needs and provide best value in the current economic climate. Like all public authorities, we are facing ever increasing running and maintenance costs, as well as supply chain issues in parts and supplies.

This is why I initiated a review to ensure offices and other buildings are cost effective, support both organisations in their mission to keep the public safe and provide best value for the taxpayer. This is why our plans to create a new joint garage workshop in a building in Earls Barton will not now go ahead. Costs of the building project have increased – from £6 million to £16 million – and while bringing both police and fire fleet and garage teams together in one facility is still planned and will provide significant business benefits, the costs of carrying out the development outweigh those benefits. The building will now be sold, and work will continue to find other ways to bring both teams together.

At the same time, I have asked for a wholesale review of the estate to ensure it gives value for money against a background of rising costs and changed ways of working since the pandemic. The Estates strategy is reviewed regularly but this review has been brought forward and will take place as a matter of urgency because of the changed circumstances. The Chief Constable has identified five police ‘boxes’ and a house that are operationally surplus and have no operational police officers assigned to them as a main location but are mainly used as an occasional drop-in site. These will be put on the market and further efforts will be made to dispose of the old stations at Kettering and Corby as soon as possible.

I am proud that in Northamptonshire, we take our responsibility to the taxpayer very seriously and have managed our money well and balanced our budgets. We have created joint services where it makes sense to do so and continue to look for efficiencies. But the core role of both Northamptonshire Police and Northamptonshire Fire and Rescue Service is to keep people safe and so we need to ensure our that our buildings support that work and that the costs do not outweigh the benefits. More joined up working is essential, and I will continue to expect more progress in that area, while continually reviewing our plans to ensure they make sense in our changing economic climate.

2.23 Ensuring we recognise, reflect, and respect the communities we serve

As the Panel will be aware, I took on responsibility for the receipt, recording and resolution of less serious complaints on the 1st February 2020, implementing the Customer Service Team so carry out these responsibilities on my behalf. Since its implementation, the Customer Service Team has dealt with a total 5073 contacts from members of the public. This includes complaints, queries and requests for complaint reviews which I am responsible for.

Type of contact	Number
Complaint	2045
Query	3110
Request for review	182
Total	5337

Demand continues to increase with the number of contacts up approx. 15% for the same period last year, however we are maintaining high levels of service recovery at approx. 60-10% of complaints being dealt with by us. We are closely monitoring the complaints that come in so that identify any theme, patterns or trends and ensure that these are continuously monitored and raised with the relevant departments in force.

The most recent data received from the Independent Office for Police Conduct (IOPC) reflects that in the areas of the complaints process that the Customer Service Team are responsible for, we are outperforming that vast majority of other Forces nationally. For example, where we make initial contact with a complainant in an average of 0.6 working days, the national average is 5.3 working days. I think this represents a really good level of service that we provide to complainants who are often understandably upset and in need of assistance.

A monthly analysis is carried out on our complaints data and any concerns identified are raised with the Force. Recent examples of learning or themes we have identified include:

- An increase in complaints regarding delays in Firearms Licensing Unit, which we have raised with the Force who have reassured us that they have a plan in place to tackle the backlogs. Where members of the public raise complaints such as these, we are able to act quickly, acknowledging the complaint within 2 working days and securing an update for them promptly.
- Individual feedback to an Officer regarding his approach to a sensitive situation in front of children.
- An investigation was reopened where it was identified that it had been filed inappropriately and should have been submitted to the CPS for a charging decision.
- Feedback given to an individual officer reminding them to use Body Worn Video.

We currently DIP Sample a number of complaints finalised by the Professional Standards Department every month to ensure that we can robustly hold the Chief Constable to account for the delivery of an effective complaints handling process. We are currently updating this process and we will be carrying out thematic DIP Sampling going forward, looking at areas of concern such as discrimination and violence against women and girls.

Work is ongoing to adopt the NFRS complaints process which will ensure that I have a greater level of oversight of the FRS whilst freeing up resources within the FRS to deal with operational demands.

Over the course of the next year, I am hoping to welcome a new cohort of Independent Panel Members. These are vital to the smooth running of Gross Misconduct Hearings where they form part of the panel responsible for determining the outcome and level of sanction that should be imposed upon the Officer subject to the hearing. Recruitment process have been undertaken and I am pleased that 4 new candidates have been selected and are currently undergoing training before they can be deployed to hearings. The Customer Service Team are currently focussing on identifying themes, trends and learning and working with the force to implement meaningful improvements that will improve the service for members of the public.

3. Holding the Chiefs to account

3.1 Fire Accountability Board 11th October 2022

Emergency Cover Review Presentation - The Commissioner requires a presentation that explains and outlines recommendations from the CFO instigated emergency cover review. The Commissioner requested and update on how the review has been undertaken, the methodology, the full range of findings and any recommendations for change. Any recommendations need to be clearly linked to the review analysis and findings. The Commissioner acknowledged the work that had been undertaken to this point but is expecting some solid proposals to be presented by the Chief Officer team following this review. He consequently tasked the new Chief Fire officer with developing some firm proposals by the end of November 2022.

3.2 Fire Accountability Board 8 November 2022

Budget monitoring report - The Commissioner received a mid-year budget monitoring update for Northamptonshire Fire and Rescue Service for the financial year 2022/2023.

Internal Audit Paper - In May 2022 the Commissioner received an update on the internal audit processes for NFRS during 2021/2022. In 2 areas there was limited assurances provided, these relating to the audits on Data quality and ICT systems. As discussed at the May meeting the Commissioner requested a further update paper relating to these two areas.

Code of ethics update - In February 2022, the Commissioner received an accountability board update on NFRS implementation of the national Fire Service code of ethics, adopted in May 2021. It was agreed that he would receive a further paper later in 2022, to outline examples of how the implementation of the code of ethics and other EDI workstreams could evidence the difference that they were making to cultural change within NFRS. The Commissioner therefore requested an update outlining at a high level the work that has taken place since February 2022 to further embed the code of ethics and other EDI workstreams, mentioned in the earlier paper into day to day culture and activity

3.3 Police Accountability Board 11th October 2022

PSD timeliness - Earlier In 2022 the Commissioner received an update from the Chief Constable via the accountability board relating to the management of complaints against police, in the Force. Part of this report related to timeliness of investigations. The Commissioner was concerned about the timeliness of investigations and the effect that this has on public confidence and legitimacy. As such the Commissioner requires a further report on this matter, relating specifically to timeliness. The Commissioner welcomed the work that had been done to improve timeliness withing PSD but recognised that there was still a significant amount of work to be completed to bring timeliness to what he considered to be an acceptable level. He will be tasking his office to monitor this on a monthly basis and will require a further report if he does not see the continued improvement he is expecting.

HMICFRS update - In February and July 2022, the Commissioner received updates from the Chief Constable relating to progress against actions, recommendations and AFI from HMICFRS inspections, and preparations for future PEEL inspections. The Commissioner requests a further update outlining the current position in relation to these matters, with a particular emphasis on progress in line with the agreed quarterly targets determined by the Force and highlighted in previous reports. The Commissioner welcomed the progress that had been reported to him and was confident that the Force improvement journey was continuing. He reiterated that it was important for these improvements to be triangulated and tested, as well as articulating policy and procedural change ahead of any future HMICFRS inspection. The Commissioner would be prepared to provide supplementary budgets for peer reviews in these areas.

Budget monitoring report - The Commissioner requested a budget monitoring report to this point in the financial year 2022/2023. The Commissioner was assured both with the quality and level of monitoring undertaken by the Force and the information contained within the report. In particular, he welcomed the

sharp focus on the inflationary pressures and how this might affect the future. While he accepted these pressures existed, he was keen to make the point there where it was possible, the Chief Constable would need to mitigate these pressures in the existing financial envelope but remained open to further discussions on this as time progressed.

3.4 Police Accountability Board 08 November 2022

IOM update - In May 2022 the Commissioner received an update from the Chief Constable that described the process and progress of Integrated Offender Management across Northamptonshire Police and the County as a whole. At that time, it was agreed that this matter would again be reported in 6 months to incorporate an update on the progress of IOM, to be informed by the planned evaluation, and to include a description of the results and barriers to this point. Having received the update, the Commissioner was reassured that further work had progressed since the previous update earlier in 2022, and that the Force had looked at peer comparisons against others. He made the point however that he was interested in what difference this process was actually making in reducing reoffending and therefore making Northamptonshire Safer. He stated that he was looking for a future update in the New Year, post the evaluation about the outcomes of the IOM project and how this can be evidenced to reducing reoffending and crime.

EMSOU (FS) update - In March 2022, the Commissioner received a paper at the accountability board that covered the following:

The performance of EMSOU FS in terms of scenes visited, DNA and Fingerprint evidence recovered, identifications made and conversion to positive outcomes.

The report commented the Chief Constables assessment of the service provided by EMSOU FS, as well as providing comparative figures for other Forces in the EMSOU FS collaboration. At that time concern expressed that Northamptonshire was not receiving the same service as some other forces in the region in terms of % of scenes visited, and forensic outcomes. The Commissioner requested an update that outlined the comparative performance, across the regional forces of EMSOU FS in terms of scenes visited, over 12 months, (especially relating to neighbourhood crime), DNA and fingerprint lifts, identifications made and how these relate to positive outcomes, as well as progress made since March, relating to gaining a fuller understanding of the issues of concern from the earlier report and how improvements have been made in this time. The Commissioner was assured to note that Northamptonshire CSI appeared to consistently recover fingerprints at a greater percentage of scenes than others in the region, but there remained questions in relation to:

- The percentage of scenes visited by CSI, in comparison with other Forces
- The differential in recovery rates for DNA, in comparison with fingerprints and with other Forces
- The conversion rate of forensic evidence to outcomes.

The Commissioner asked for further work to be undertaken to better understand this so remedial action can be considered.

4. Summary of PFCC Decisions taken

- [Decision Record 298 – Integrated Communication Control System Maintenance & Support](#)
- [Decision Record 299 – Gritting Services](#)
- [Decision Record 300 – IPSOS Mori Consultation](#)
- [Decision Record 301 – Target Hardening](#)
- [Decision Record 302 – Provision of Desktop Computers](#)
- [Decision Record 303 – Water and Sewage Services](#)
- [Decision Record 304 – CCTV System maintenance](#)

- [Decision Record 305 – Digital Evidence Software Licences](#)
- [Decision Record 306 – Chronicle Cloud System](#)
- [Decision Record 307 – MoJ Funding](#)
- [Decision Record 308 – Purchase of BMW Vehicles](#)
- [Decision Record 309 Softcat Contract Aruba Network Switches](#)
- [Decision Record 310 Target Hardening Greatwell Homes](#)
- [Decision Record 311 Redbox System Upgrade](#)
- [Decision Record 312 Contract Variation CDW Portfolio Management Tool](#)
- [Decision Record 313 Digital Executive Leadership Licences with Gartner](#)
- [Decision Record 314 Purchase of Mercedes Vans](#)
- [Decision Record 315 Bulk Fuel Contract](#)

Key Fire and Rescue Decisions

- [NFRS Decision Record Number: 83 - Short Term Tenancy Agreement with EMAS](#)
- [NFRS Decision Record 84 Supply of liquid fuels](#)
- [NFRS Decision Record 85 – NFRS Control Room Systems](#)
- [NFRS Decision Record 86 Provision Mobile Data Terminals](#)
- [NFRS Decision Record 87 – Provision of Gas & Electricity](#)

5. Recommendations

- 5.1 That the Northamptonshire Police, Fire and Crime Panel considers the content of the report and its appendix.

Stephen Mold